



TECHNICAL SUPPORT SERVICE IN HEALTH TRANSFORMATION PROJECTS

In the course of the implementation of complex health transformation projects (Biotech, Medtech, Digital Health and organizational changes), many of them as a result of next generation funds, it is essential to monitor their preparation in accordance with contractual clauses with the awarded companies and above all to ensure that the final product or service meets the objectives of the project.

In particular, these services are necessary in the monitoring of NG projects given their size, a very short schedule and often in innovative areas in which expertise of the client organization is required that is not always available or existing.

For this reason, from the InnoHealth Academy of which more than 70 associated experts are part, we offer the possibility of making available to the health organization the appropriate experts to monitor and advise on the development of the project by the managers who are in charge of it.

METHODOLOGY

1. Identify in which of the projects these experts are needed
2. Depending on the theme of the project and its characteristics, we define together what profile the expert should have and what is the mission we entrust to him with
3. From this profile we will identify one or more experts and make a proposal. Always and obviously the one who decides is the client organization.
4. In any case, the dedication of the expert will be part-time, between two and five days a month since it generally already belongs to a company, university, research center or a health organization. In principle there is no employment relationship between the organization and the expert
5. Es signed between IHA, the chosen expert and the organization an NDA in order to guarantee the confidentiality of all aspects of the project, both technical and human (conflicts, disagreements, problems between the company and the client organization, etc.)

6. Once the tasks to be carried out have been defined, the expert or experts have decided and the budget is signed a contract between the Organization and InnoHealth Academy.

7. During the contract IHA will support the expert if necessary. Given the international dimension of IHA we can turn to experts from other countries for specific issues.

8. In principle, the cost of the service will be paid to IHA and the latter will make the agreed payment to the expert. It is necessary to assess the legal issues of the client organization, especially the financial limits of the purchase of services. Other types of recruitment can be explored.

9. In the unlikely event that the expert does not give the expected results, it will be possible to decide to terminate the contract or find another expert.